# CWB Financial Group

### Learner Feedback





Training Mentor (Buddy) supporting your role-based



## What went well for your role-based training experience?

Practical, Hands-on Learning: A significant number of responses praised the hands-on elements of the training, such as exercises, case studies, quizzes, and opportunities to apply learning in real-world scenarios.

Effective Use of Multimedia: Videos, audio-visual demonstrations, and webinars were

commonly mentioned as helpful tools.

Confidence and Preparedness: Many learners reported that the training boosted their

**Confidence and Preparedness:** Many learners reported that the training boosted their confidence and helped them feel more prepared for their roles. Several comments highlighted the role of the training in reinforcing or refreshing prior knowledge, which enhanced their readiness to engage with clients and handle work-related tasks.

#### Do you have any additional feedback or comments you would like to share?

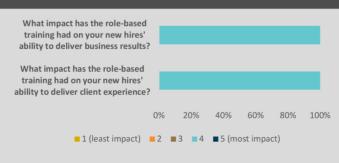
Positive: The majority of the feedback was positive including appreciation for a supportive environment, hands on learning, well structured training, multi-modality content.

Constructive: Broken links, outdated content, volume of content, more interaction and practice were recommendations for improvement.

This dashboard pulled data from multiple sources and used visualizations and Al analysis to call out key insights.

# Leader Feedback







# Leader comments:

Area of focus "Account/product introduction courses"

Recommendation: "Standardized role tasks across the organization"